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Mr John Bicheno | University of Buckingham

john.bicheno@buckingham.ac.uk. The Service Systems Toolbox: Integrating Lean Thinking, Systems Thinking and Design Thinking (Buckingham: PICSIE Books, 2012)

Lean services - Wikipedia, the free encyclopedia

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The New Lean Toolbox, Third Edition (9780954124410) John Bicheno is the Director of the MSc program in Lean Operations at the Lean Systems and Management

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